



Privacy Policy

How do we secure your personal data at Unlocking the Mentors (UTM) and its website?

UTM knows that everyone cares how information about them is used and shared. We aim to uphold the highest standards in security and care to ensure that your trust in us is deserved. This notice describes our policies and by visiting unlockingthementors.org you are consenting to the practices described in this notice.

In accordance with the Spanish Data Protection Act 15/1999 of 13 December and other applicable laws, all End Users and Clients have the right to access, rectify and cancel their personal data registered in our commercial database, which has been duly entered in the Spanish Data Protection Register (No 2062500109).

As a general rule, we aim to conform fully to the principles laid out in the European Union's directives on Data Protection. These include the principles of 'Safe Harbour' which mean we may store data on servers located in the United States of America, while ensuring the same standards of data protection that are required within the European Union.

What are cookies?

A cookie is a small text file that is sent by a website to your computer or mobile device where it is stored by your web browser. A cookie contains limited non-personal data, usually a unique identifier and the name of the site. This enables a website to recognise you as you move around the site and/or each time you revisit. Cookies are used for a wide variety of purposes such as to keep you logged in, to remember your preferences and settings, to analyse how the site is used by you, and to serve advertising to you. Cookies are commonly used on the Internet and do not harm your computer system.

You can choose how web browser cookies are handled by your device via your browser settings including to refuse or delete all cookies. If you choose not to receive cookies at any time, the website may not function properly and certain services will not be provided. Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences, or follow the instructions provided at www.allaboutcookies.org/manage-cookies/, which provides information for the most common browsers.

Why do we collect information and what do we use it for?

The information we gather from customers helps improve our services for everyone. We use the information to handle orders, deliver products and services, process payments, communicate with you about orders, products, services and promotional offers, update our records and generally maintain your accounts with us. We also use this information to improve our services, prevent or detect fraud or abuses of our website and enable third parties to carry out technical, logistical or other functions on our behalf.

Unlocking the Mentors

Here are the types of information we gather.

- Information you give us: We receive and store any information you enter on our website or give us in any other way.
- Automatic information: We receive and store certain types of information whenever you interact with us. For example, like many websites, we use "cookies" and we obtain certain types of information when your Web browser accesses unlockingthementors.org.
- Third party information: We use third-party advertising companies to serve ads when you visit our website. These companies may use information (not including your name, address, email address, or telephone number) about your visits to this and other websites in order to provide advertisements about goods and services of interest to you.
- Google, as a third party vendor, uses cookies to serve ads on our site. Google's use of the DART cookie enables it to serve ads to your users based on their visit to your sites and other sites on the Internet. You may opt out of the use of the DART cookie by visiting the [Google ad and content network privacy policy](#).

Does Unlocking the Mentors share my personal information?

We do not share information about you with any third party; however, we may send you information about products and services that we think might interest you. We do not give any of your personal information to any third-parties. If you do not wish to receive any newsletters or other promotional email from us all you need to do is adjust your email preference in the Account Management area on the website.

How secure is my information?

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you input. We do not maintain records of any credit or debit card data on our website. We reveal only the last digits of your credit card number when confirming an order. We maintain physical, electronic and procedural safeguards in connection with the collection, storage and disclosure of personally identifiable customer information. Our security procedures mean that we may occasionally request proof of identity before we disclose personal information to you. It is important for you to protect against unauthorised access to your password and to your computer. Be sure to sign off when you finish using a shared computer.

Can I see what information you have about me?

You can see all information we hold by logging in and looking at the information in your account areas, with the exception of some automatically generated information that is associated with your account for the prevention of fraud.

Conditions of Use, Notices and Revisions

If you have any concern about privacy at SIM, please send a thorough description by email or by post and we will try to resolve it as quickly as possible. Contact details below.



Our business changes constantly and this Privacy Notice will also change. When a change occurs we may email you with details, unless you have instructed us not to, but you should check our website frequently to see recent changes. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account. We stand behind the promises we make, however, and will never materially change our policies and practices to make them less protective of customer information collected in the past without the consent of affected customers.

Our details

This website unlockingthementors.org is owned and operated by Strategic Investment Media S.L.U. (Spanish company with registration number B87832556, which main office is in the Calle Francisco Muñoz nº18 Bajo A, San Lorenzo de El Escorial, Madrid, Spain).

Our telephone number is +34 649 235 057. Send email to: info@unlockingthementors.org.